

Terms and Conditions

Digital Therapeutics and Digital Medicine Summit

We aim to have terms and conditions that are easy to understand. However, should you have any questions please contact us for clarification, we would be delighted to help.

Some definitions:

Event:	The event that relates to the purchase.
Delegate:	The person who will be using the ticket to attend.
Qualifying criteria:	The published criteria for eligibility to attend.
Provider:	The organizer of the event, Grey Green Media Ltd.
Ticket:	Delegates pass for the event.
Delegate pack:	Information provided for delegates.

What you are buying.

Tickets admit one person to the event, and cannot be shared.
A ticket must be allocated to a named delegate no later than 2 weeks prior to the event.

A ticket includes:

Pre and Post event delegate packs.

Access to the full event, including food and beverage as detailed in the delegate pack.

Payment and pricing.

Payment is required at the time of purchase.

We offer a limited number of early booking tickets at a discounted price.

These are sold on a first-come first-served basis and cannot be reserved.

Change of circumstances.

We understand that circumstances can change. Once you have purchased your ticket, what you are able to do is dependent upon the time left before the event:

1. Up to 4 weeks prior to the event you can:
 - Cancel your booking and receive a refund of the purchase price less an administration fee equivalent to 20% of the ticket price.
 - Transfer your booking to another person free of charge. The new delegate must meet the qualifying criteria for attendance.
 - Transfer your booking to any other Grey Green Media event. We would do this by issuing a credit note, which would be valid for 12 months.
2. Within 4 weeks of the event:

- Transfer your booking to another person free of charge, subject to qualifying criteria.
3. Within 2 weeks of the event:
- No refunds, credit notes or ticket transfers are available, as final delegate lists will have been confirmed.

Changes to the published programme.

We aim to deliver the programme as published in the delegate pack. In the run up to the event, in the unlikely event that we have to alter the programme we will advise delegates via e-mail.

Rarely, due to circumstances beyond our control, a speaker has to cancel at short notice. If this happens, we will attempt to find an alternative speaker.

Event Cancellation.

Sometimes things happen, that cannot be predicted and are out of our control. When this happens, it might prevent the provider from running the event, and/or the delegate from reaching the venue. In the unlikely event that we have to cancel an event, we want to be as fair as possible. You will appreciate that in planning an event; the provider incurs up-front costs that are not refundable. Therefore, we will provide a refund equal to the cost of the ticket minus the cost per ticket incurred.

Venue:

Full details will be provided in the pre-event delegate pack.

In the unlikely event that the venue is unable to host our event, we will arrange a suitable alternative venue.

Privacy.

We respect your privacy and you can access our privacy policy via the event website. www.aiinpharma.com Unless you ask us not to, we will share your details with the other attendees at the event. Attendee information will be provided for you in the post-event delegate pack, to assist you in networking with your peers. If you opt out, we cannot provide you with any attendee information.

All the other bits.

We are not able to take responsibility for your belongings during the event. We will do our utmost to accommodate any special requests, but we cannot guarantee this.

The registration desk will be open throughout the duration of the event. If you have any concerns, please raise them directly with the team on the registration desk.

Privilege Club.

Delegates attending this event are eligible for privilege club membership. Benefits include early notification of future events and discounts on ticket prices. Full details are provided in the post-event pack.